

15th May 2024

ASGrOps_SA_067

V1.0

Safety Alert

Finger Injury Involving Vehicle Shutter

1. Introduction

The purpose of this Safety Alert is to highlight a personal injury incident that occurred on 11th May involving a Team Heathrow colleague who sustained an injury to their right-hand middle finger whilst attempting to shut the rear shutter of a box truck. The shutter involved is evident in the picture on the right.

The Team Heathrow colleague was the driver of the vehicle and had just replenished their vehicle with goods. As they were attempting to shut the rear shutter of the box truck, they caught their finger in the shutter. This resulted in the top part of their right-hand middle finger to become detached.



2. Safety Considerations

- Before attempting to close a vehicle shutter, ensure that no objects or body parts can come into contact or conflict with the shutter. Perform a visual check and communicate with your colleagues prior to closing the shutter.
- Avoid rushing when conducting these types of tasks, as rushing increases the likelihood of mistakes and injuries occurring.
- Ensure you are wearing correct PPE, such as gloves. Also, ensure that you are not wearing any loose garments which may be caught when closing a shutter.
- Follow your manual handling training and consider hand and body placement when closing shutters.
- Report emergencies and incidents via 222 or 020 8759 1212.

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at heathrow.com/airside/useful-publications

Reference:

Author: Kush Shah
Job title: Airside Safety Investigation Officer
Location: Airside Operations Facility

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Approved by: Alex Bailey
Job title: Airside Safety Investigation Manager

