



Roads, Vehicles & Equipment

Safety Alert

Fall from Belt Loader

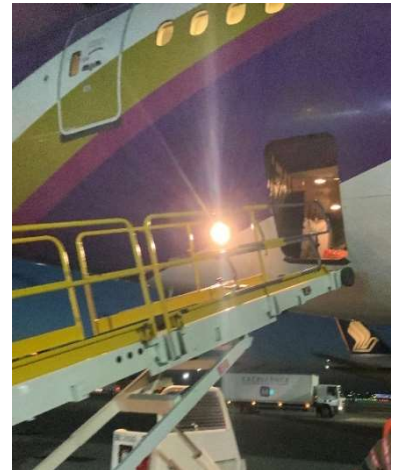
11th May 2023

ASGrOps_SA_052

V1.0

1. Introduction

On the evening of 6th May, a ramp agent fell from the top of a belt loader on to the ramp whilst the equipment was engaged with the rear hold of a Boeing 777-300. An investigation has been initiated to establish the full facts, however it is believed that the agents foot fell between the belt and the aircraft as they were stepping into the hold, resulting in them falling past the gap between the guard rail and the aircraft. The ramp agent was taken to hospital but did not suffer serious injury.



2. Safety Considerations

- Before commencing tasks, ensure any areas that pose a risk of falling are suitably protected using the guards and other safety measures on the equipment
- Ensure equipment is engaged with the aircraft in accordance with your local operating procedures. If unsure, ask your supervisor
- Any defective equipment should not be used and removed from service in accordance with your company's procedures
- Report close calls and unsafe acts via your company's reporting channels and through the Airport Community App

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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