

## Safety Alert

### Working at Height

#### Introduction

The purpose of this Safety Alert is to remind colleagues that working at height poses a significant risk of harm. Some of the key hazards relate to falling from height and dropping objects on people working below, however work at height is safe providing you use a proper means of access and take the necessary precautions to prevent falling. This is being highlighted following a serious injury sustained this month to a Team Heathrow colleague.

#### Colleagues Must

- Inspect all work at height equipment prior to use to ensure that the equipment is in good working order. All fall protection measures including protective guard rails must be working correctly.
- Follow reporting procedures to immediately report defective equipment and take it out of use (e.g red tag).
- Never climb the structure or put yourself in an unsafe position; this includes riding on equipment in motion.
- Never use any form of work at height equipment unless specifically trained to do so.
- Ensure trip hazards or surface contaminants such as oils or greases are removed from the workspace.
- Always wear correct forms of PPE including appropriate footwear.
- Follow safe working procedures at all times including the use of protective guardrails and barriers.
- Challenge any unsafe working practices or behaviours.
- Report unsafe work at height through your local incident reporting process or via Airport Community App close call reporting process.

**This is not an exclusive list of precautions and additional measures may apply.**





**Example of protective guard rails on engineering steps in an incorrect and correct state for use**

**Enquiries**

Any questions regarding this Safety Alert should be addressed to [airside\\_safety@heathrow.com](mailto:airside_safety@heathrow.com)

Additional information relating to Working at Height can be found on the HSE website. Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside](http://heathrow.com/airside).

Reference: ASDRIVE\_SA\_037

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Effective date: 28<sup>th</sup> July 2022  
 Approved by: Michael Goacher  
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