

An aerial photograph of Heathrow Airport at dusk. The terminal buildings are illuminated from within, and the tarmac is lit by ground lights. A large aircraft is visible on the right side of the frame. The sky is a mix of orange, pink, and blue.

# Heathrow Noise Complaints 2022

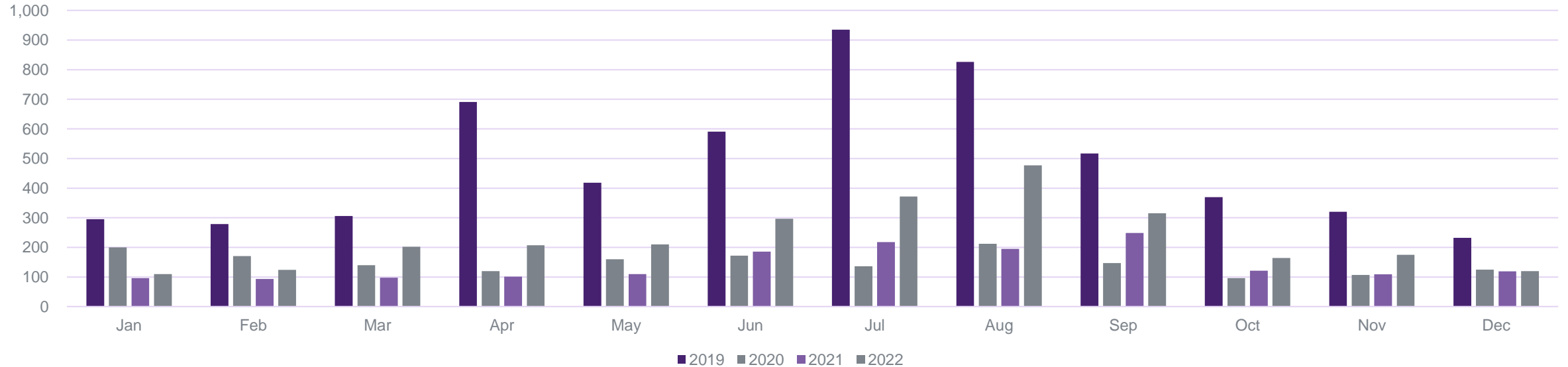
# Complaint Statistics

## Overall statistics

1,609 people complained during 2022, making over 63,000 complaints.

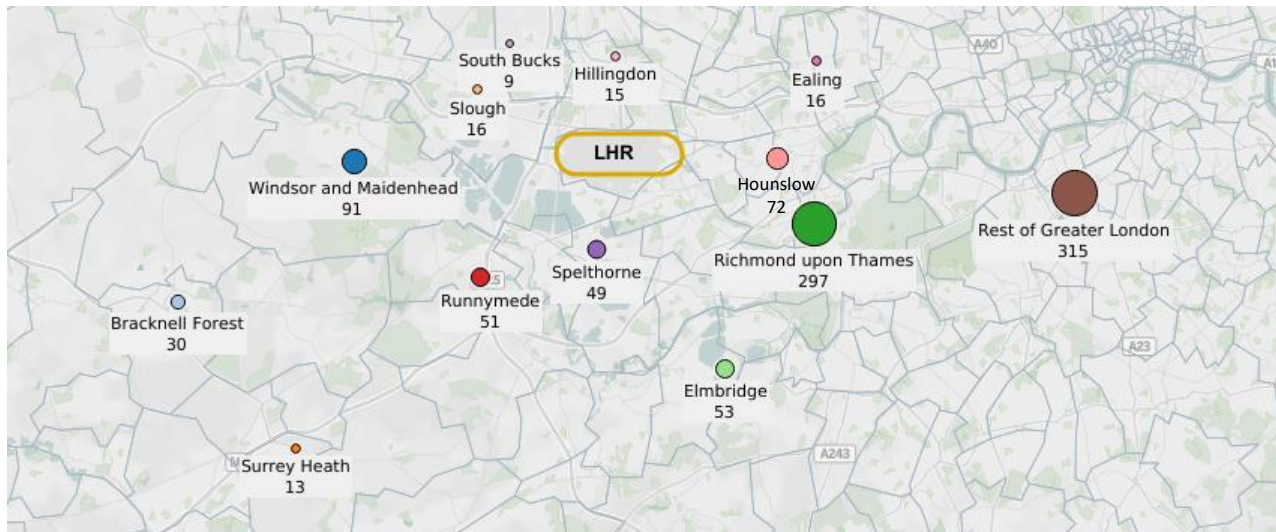
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
<b>No. of Complainants</b>	110	124	202	207	210	297	372	477	315	164	175	119	<b>1,609</b>
<b>No. of Complaints</b>	3,753	3,157	4,881	5,046	5,515	6,029	6,438	6,182	6,316	6,222	5,168	4,972	<b>63,679</b>

No. of Monthly Noise Complainants 2019-2022



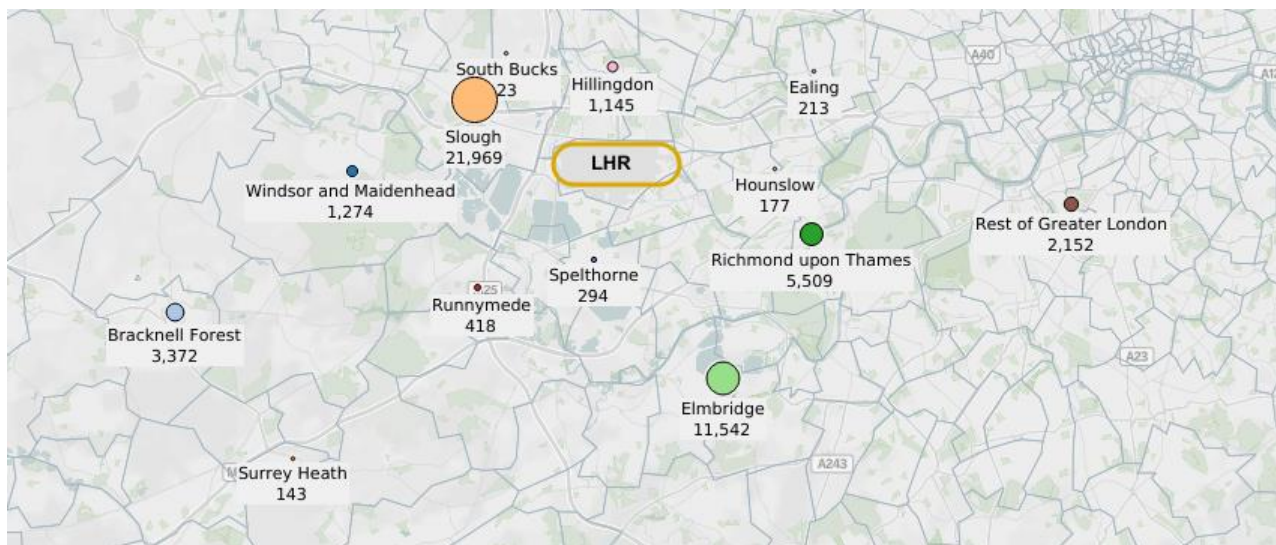
# Complaints by Local Authority

Map of Complainants



The size of bubble and numbers stated represent the total number of complainants from each Borough.

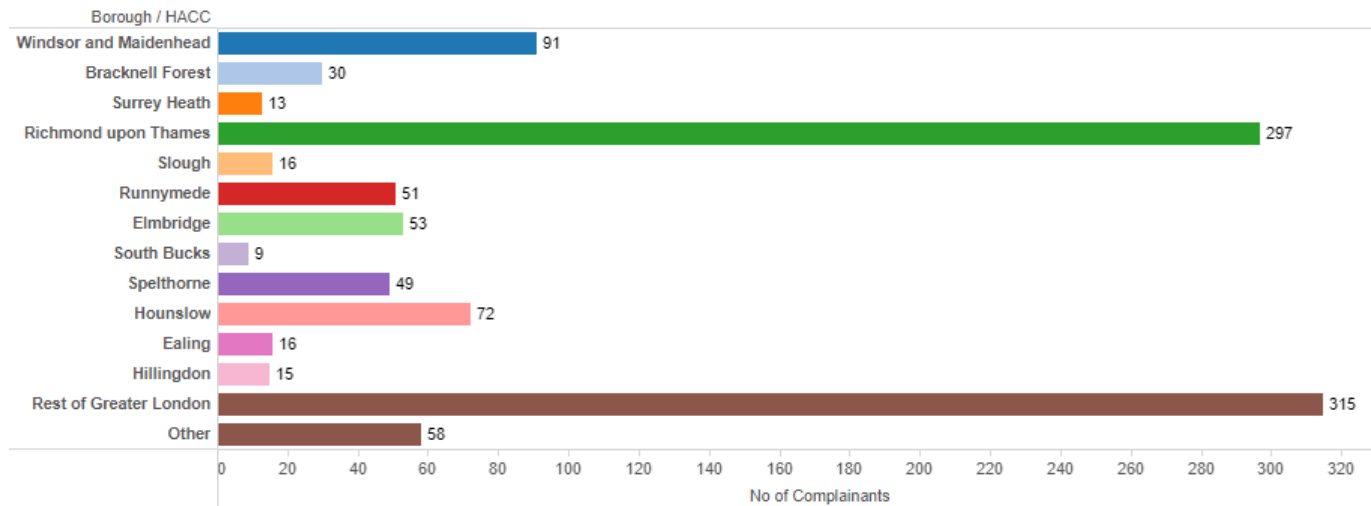
Map of Complaints



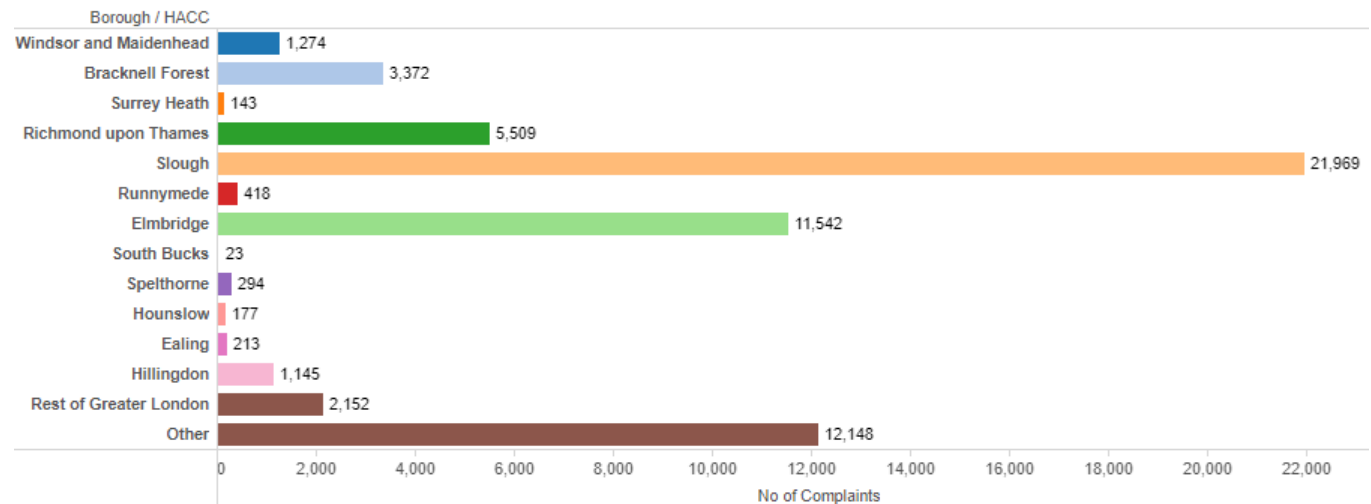
The size of bubble and numbers stated represent the total number of complaints from each Borough.

# Local Authority Statistics

## Number of Complainants

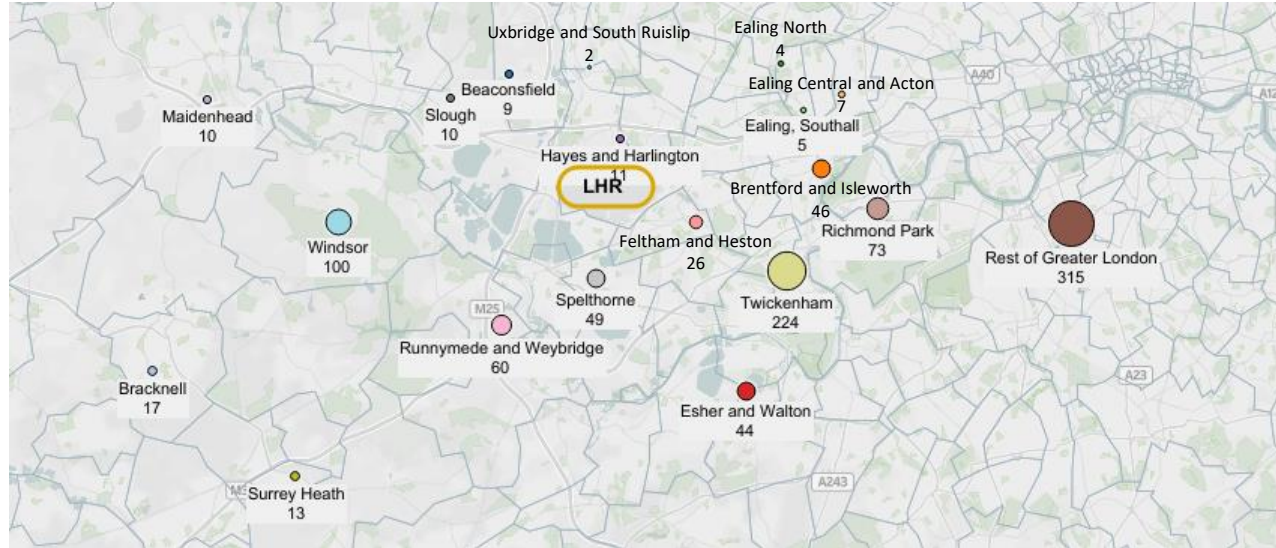


## Number of Complaints



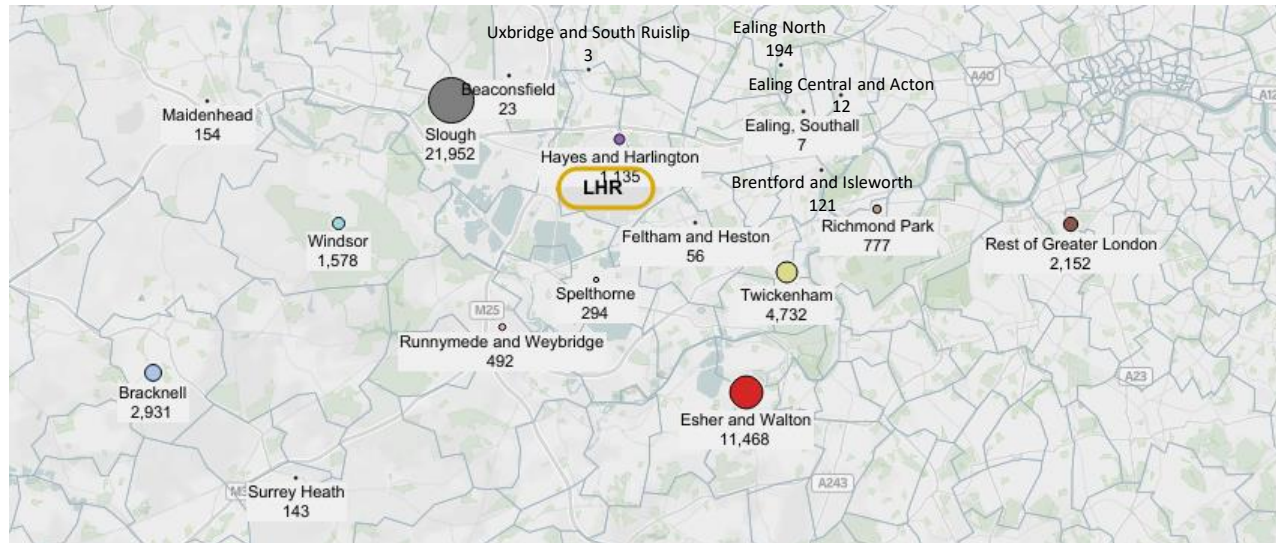
# Complaints by Parliamentary Constituency

Map of Complainants



The size of bubble and numbers stated represent the total number of complainants from each constituency.

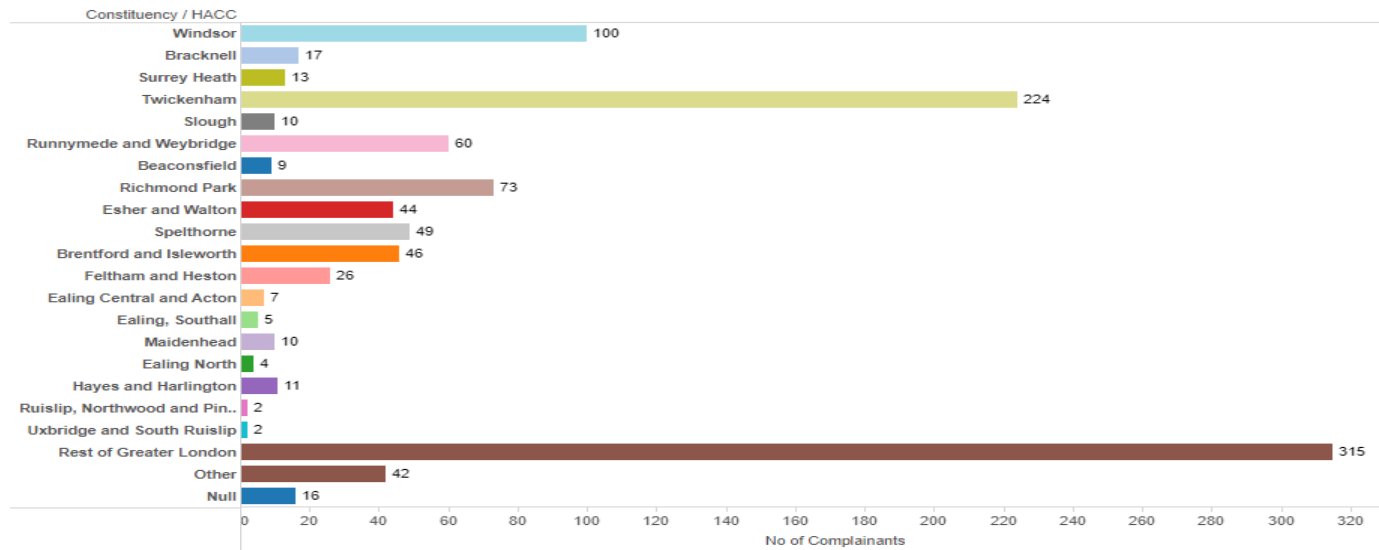
Map of Complaints



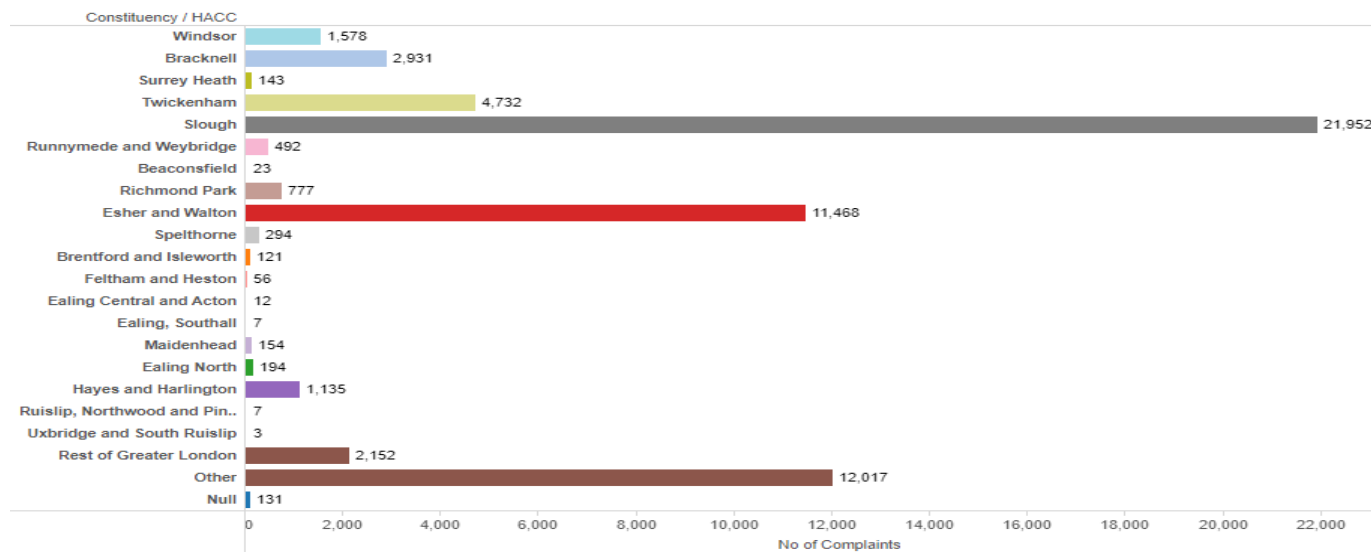
The size of bubble and numbers stated represent the total number of complaints from each constituency.

# Parliamentary Constituency Statistics

## Number of Complainants



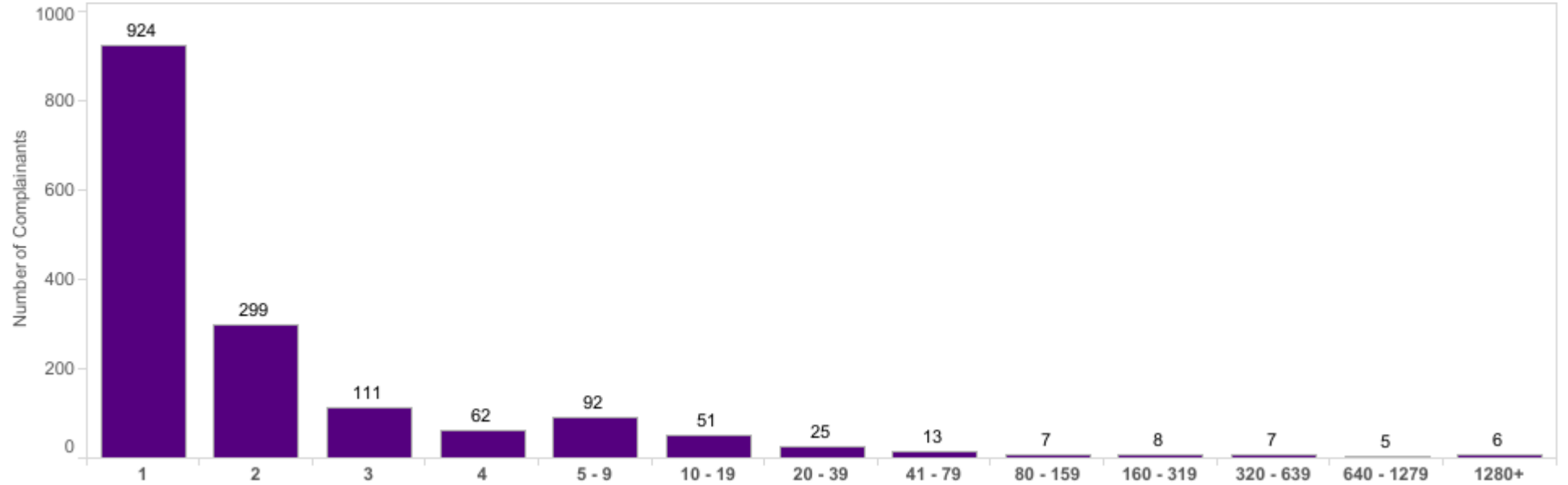
## Number of Complaints



# Distribution of Complaints

## How many times complainants contacted us

This histogram plots how many people against how many times they contacted Heathrow in 2022. For example, it shows that 924 people complained once, that 111 people complained 3 times and that 6 people complained more than 1,280 times.



## Top 10 Complainants

Complaints from the 10 people who complained the most times in 2022.

No. of Complaints	Percentage of Total Complaints	Percentage of Complainants
52,068	81.8%	0.6%

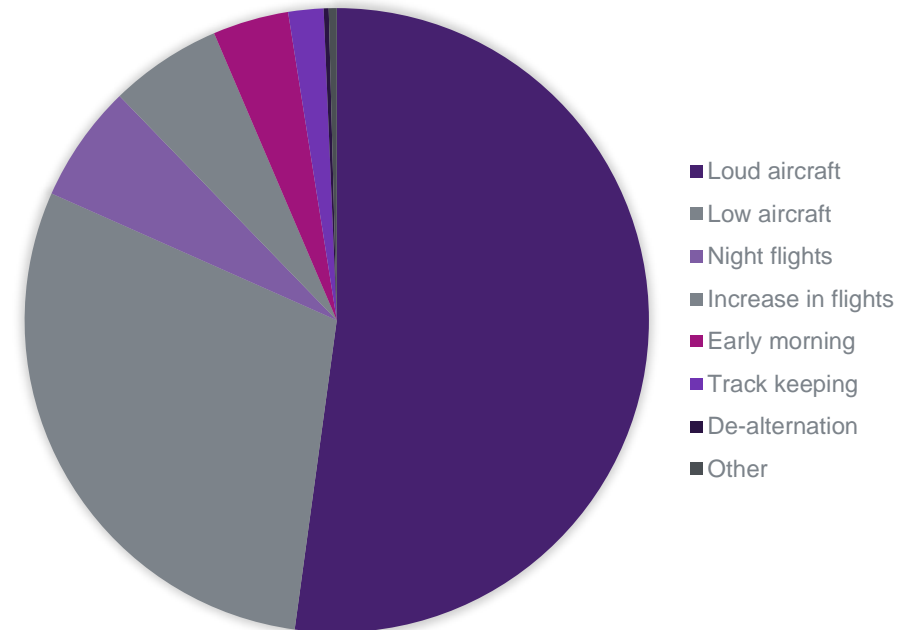
## Complainants who complained less than 5 times

Complaints from people who contacted Heathrow 5 times or less in 2022.

No. of Complaints	No. of Complainants	Percentage of Total Complainants	Percentage of Total Complaints
2,283	1,431	88.9%	3.6%

# Noise Complaints by Category

Complaint Category	Proportion
Loud aircraft	52.2%
Low aircraft	29.5%
Night flights	6.1%
Increase in flights	5.8%
Early morning flights	3.9%
Track keeping	1.8%
De-alternation / TEAM	0.3%
Other	0.4%



Note: Multiple or duplicate complaints made by one person on one day are not included in this chart.



# Complaint Locations

