

**Local Community Forum**  
**MINUTES**



**Date:** 10<sup>TH</sup> September 2024

**Meeting location:** Compass Centre, Nelson Road, Hounslow, TW6 2GW

**Time:** 17:30-20:00

**Present:**

**Chair:** Dr Roger Green- Independent Chair of LCF

**Present:** Justine Bayley – Chair, Stop Heathrow Expansion  
 Cllr Sean Beatty – Ashford North & Stanwell South, Spelthorne  
 Cllr Preston Brooker – Britwell Parish Council, Slough  
 Kathleen Croft – Stanwell Moor Resident’s Association  
 Steve Curry – CEO, Harlington Hospice  
 Cllr Sue Doran – Stanwell North, Spelthorne Borough Council  
 Cllr John Doran – Stanwell North, Spelthorne Borough Council  
 Nicola Edwards – Headteacher, William Byrd Primary Academy  
 PC Libby Free – Aviation Police, MPS  
 Arvinder Garcha – Chair, Stanwell Moor Residents Association (Virtual)  
 Christian Hughes - Longford Resident’s Association  
 Peter Hood – Chair, Colnbrook Resident’s Association  
 Leon Jennion - Longford Resident’s Association  
 Laua Keith – CISHA  
 Cllr Wendy Matthews – Iver Parish Council  
 Cllr June Nelson – Heathrow Villages, Hillingdon (Virtual)  
 Cllr Barry Nelson-West – Charville Ward, Hillingdon  
 Cllr Naveed Rana – Colnbrook Parish Council, Slough  
 Veronica Rumsey – Friends of the Great Barn, Harmondsworth  
 Mike Smooker – Civilian Crime Prevention Unit, Metropolitan Police  
 Roger Smith – Chair, Hounslow Borough Respiratory Group

Eilish Stone –Harmondsworth Allotment Association  
 Christine Taylor - HASRA (Harlington)  
 Jane Taylor – HASRA (Sipson)  
 Guy Williams – Back Heathrow  
 Graham Young – Richings Park Residents Association

Hannah Burgess – Senior Community Engagement Manager, Heathrow  
 Hannah George - Senior Community Engagement Manager, Heathrow  
 James Holmes – Head of Local Strategic Engagement, Heathrow  
 Nigel Milton – Chief Communications and Sustainability Officer, Heathrow  
 Sarah Omar – Community Engagement Coordinator, Heathrow  
 Sarah-Jane Pickthorne – Community Engagement Manager, Heathrow  
 Alan Urquhart – Air Quality Manager, Heathrow

**Apologies:**

Cllr Puja Bedi - Colnbrook & Poyle Parish Council, Slough  
 Cllr John Button – Spelthorne Borough Council  
 Cllr Alastair Buchanan – Colnbrook & Parish Council, Slough

**Observers:**

Carol Dairiam – HASRA (Sipson)  
 Hylton Garriock – Longford Resident’s Association  
 Angela Smith - Hounslow Borough Respiratory Group  
 Benjamin Nelson-West – Resident, Charville, Hillingdon

Item	Action
<p><b>WELCOME &amp; CHAIRS UPDATE – ROGER GREEN</b>                      Welcomed all members and guest speakers. Observers were also identified. Apologies as listed above. Chair reminded forum members of the <a href="#">Terms of Reference</a> (TOR) and code of conduct emphasising all members should respect each other’s views and the importance of working together.</p>	



Item	Action
<p><b>Meetings attended:</b>  <b><u>Cargo/Freight with Head of Cargo – 19<sup>th</sup> August:</u></b></p> <ul style="list-style-type: none"> <li>An initial meeting with the Head of Cargo, James Golding which resulted in a useful discussion on how we arrange an LCF special meeting towards the end of the year and which key stakeholders do we approach to come along.</li> </ul> <p>Member comments:  <i>Attending this meeting was very useful and interesting to learn about Cargo strategy. We got to highlight the common impacts in the local areas being affected and give feedback directly to James Golding from the community.</i></p> <p>Chair- Community engagement Team will be organising a Special LCF meeting on cargo &amp; freight based on availability.</p> <p><b><u>Heathrow Area Transport Forum (HATF) Special Interest Group – 11<sup>th</sup> July:</u></b>                      Quarterly meetings, with key stakeholders attending from local authorities, Transport for London (TfL) and Metropolitan Police. Minutes can be found online <a href="#">here</a>.</p> <p>Member comments:                      Heathrow Villages, London Borough of Hillingdon – meeting summary:</p> <ul style="list-style-type: none"> <li><i>It was a very helpful meeting and insightful to learn about work that is being carried out.</i></li> <li><i>Issues about the meet and greets were reported and the impacts that come alongside it.</i></li> <li><i>Disappointment noted on how the local authorities responded with not much depth on their solutions.</i></li> </ul> <p>Harmondsworth Allotment Association – <i>Notice received from the British Parking Association (BPA) on a new scheme which is the only Police supported scheme on the meet and greet scheme. Is there more information on this?</i></p> <p>Chair – BPA attend the Special Interest Group meetings and are extremely helpful, Mike Smooker from Civilian Crime Prevention Unit, Metropolitan Police will be giving an update on the scheme later in this meeting.</p> <p><b><u>Stanwell Moor Resident Association Public Meeting – 17<sup>th</sup> July:</u></b></p> <ul style="list-style-type: none"> <li>A productive meeting with community representation and attendees including the Council Leader from Spelthorne and Heathrow Colleagues Nigel Milton, James Holmes and Sarah-Jane and others.</li> </ul> <p>HASRA: <i>Our local authority should do better with parking issues, they should be attending local meetings. I have received prompt action on my queries from other local authorities even though I am not a resident there.</i></p> <p>Chair – I suggest you contact Anthony Smith who chairs the Heathrow Area Transport Forum and the Special Interest Group, as he is also keen to hear on these matters.</p> <p><b><u>CISHA Quarterly Meeting – 11<sup>th</sup> July:</u></b>                      Quarterly meeting which discussed updates from Heathrow. Shortlisting for their new Chair will commence w/c 16 September. Minutes can be found online <a href="#">here</a>.</p>	<p>1. Community Engagement Team:                      Share Anthony Smith’s Email with Christine Taylor.</p>



Item	Action
<p><b>ACTIONS FROM PREVIOUS MEETING</b></p> <p>The minutes were circulated in advanced for any comments, and the actions were sent to the members via email on 3 September.</p> <p>Colnbrook Resident's Association, Chair – <i>It was good to see the actions, actioned.</i></p> <p>Heathrow Villages, London Borough of Hillingdon – <i>Page 7 regarding the bird boxes, will that come up or can I get a response from the Community Investment Team?</i></p> <p>Heathrow – The Community Investment team responded back to Cllr June Nelson outlining the best time to put the bird boxes was outside the nesting season. We can follow up on that nearer the time.</p> <p>Minutes and actions approved.</p>	<p>2. Anwara Ali: Follow up re: bird boxes, with Cllr June Nelson outside the LCF meeting.</p>
<p><b>FEEDBACK FROM COMMUNITY GROUPS PART 1</b></p> <p><b>Mike Smooker (MS), Civilian Crime Prevention Unit, Aviation Policing</b></p> <p>Thanked the forum and chair for allowing him to give his update first:</p> <ul style="list-style-type: none"> <li>• <b>Money Lane, West Drayton:</b> Addressed issues with cars parked on the street; discussed with responsible individual, but unclear if behaviour will change. Monitoring the situation.</li> <li>• <b>Meet and Greet Parking:</b> Main issue is legally parked cars; little action possible if they have insurance and MOT.</li> <li>• <b>British Parking Association (BPA) Update:</b> New meet and greet operator scheme going live; will allow stricter document checks for membership. Enforcement to start soon.</li> <li>• <b>Hillingdon Borough Company:</b> Director identified; Trading Standards and police planning action. Fewer complaints, but Toyota Highlanders near Heathrow are targeted for theft.</li> <li>• <b>Colnbrook Village Hall carpark:</b> being used again for meet &amp; greet parking – will continue to monitor.</li> </ul> <p>Colnbrook Resident's Association, Chair – <i>The causes of obstruction on the roads doesn't seem to be enforced very often or police patrolling. Obstructions such as narrow road parking, opposite bus stops, near reservations these are some of the issues in Colnbrook.</i></p> <p>MS – These issues you've mentioned are obstructions and you would need to contact Thames Valley Police.</p> <p><b>PC Libby Free, Safer Airport Team, Aviation Policing</b></p> <p>Updates given on:</p> <ul style="list-style-type: none"> <li>• Protestor guidance occurring at the airport terminals</li> <li>• Update on 2 incidents of protestors at Heathrow airport</li> </ul> <p>LCF members are welcomed to share information with the Safer Airport team by contacting PC Free directly.</p> <p><b>Update from Cllr Sean Beatty/Cllr Sue and John Doran – Stanwell/Stanwell Moor</b></p>	



Item	Action
<p>Feedback on the Public Safety Protection Order (PSPO) – gives police and the joint enforcement team in Spelthorne the greater authority to move taxi drivers off the road or issue a fine.</p> <ul style="list-style-type: none"> <li>• 118 fixed penalties notices of £100 a time have been issued since going live 4 months ago</li> <li>• Over 1000 drivers have been spoken too</li> <li>• Our joint enforcement team start at 5am</li> <li>• We have 5 joint enforcement team members</li> <li>• We are seeking with the government who devolve money to the council is to increase the size of the enforcement team alongside the funding from Heathrow</li> <li>• Initial feedback is positive</li> <li>• The council are looking to increase CCTV with ANPR, it is very expensive however we are looking on how we can fund that.</li> <li>• The current signage is small and is referred to in the previous minutes, better/bigger signage has been installed.</li> </ul> <p>Friends of the Great Barn, Harmondsworth – <i>Applaud you for your efforts, hopefully Hillingdon will do the same.</i></p> <p>Stanwell Moor Resident’s Association – <i>It does actually work, and the residents of Stanwell Moor are happy.</i></p> <p><b>FEEDBACK FROM COMMUNITY GROUPS PART 2</b></p> <p>Colnbrook Resident’s Association:</p> <ul style="list-style-type: none"> <li>• <i>We would like to thank Heathrow and the Rangers for all their efforts at St Thomas’s Church. Our senior warden was unwell, but the rangers stepped in and did an astonishing job cutting the grass.</i></li> </ul> <p>Friends of the Great Barn, Harmondsworth:</p> <ul style="list-style-type: none"> <li>• <i>Thank you to the rangers for all their help in installing the bench in St Mary’s Church in time for the memorial service of Stan Woods. Stan put 33 years’ service into the church, and his ashes interred this week.</i></li> </ul> <p>Longford Resident’s Association:</p> <ul style="list-style-type: none"> <li>• <i>I would like it noted that Longford did not receive the flyers for the Easterly Alternation Engagement.</i></li> </ul> <p>HASRA (Harlington):</p> <ul style="list-style-type: none"> <li>• <i>Heathrow Rangers joined the volunteer group ‘Hillingdon litter pickers’ on a litter pick of the Bath Road, from Harlington to Sipson. The volunteers from Hillingdon were grateful for the support they received from the Rangers.</i></li> </ul> <p>Chair sought updates from members on community meetings held within their represented organisations.</p> <p>Friends of the Great Barn, Harmondsworth - <i>Giving Back Working Group meeting:</i></p> <ul style="list-style-type: none"> <li>• <i>discussed things we could do and how we could get other groups involved. We are all aware of the groups most affected in the area that the group covers.</i></li> <li>• <i>Suggestions put forward of community projects that would benefit from Heathrow’s support.</i></li> <li>• <i>Funding - Heathrow Community Trust and Heathrow Community Take-Off Fund and there was a drive to submit applications.</i></li> </ul>	



Item	Action
<p>Colnbrook Resident’s Association – <i>have held several informal meetings which covered:</i></p> <ul style="list-style-type: none"> <li>• <i>the number of non-resident cars parked in the local area.</i></li> <li>• <i>the need for more volunteers involved in the community. It was suggested if Heathrow could help us organise an event and/or some volunteers. We need to get the community interested and get everyone together. So many people have left Colnbrook for various reasons, we currently need more people involved. So, can you help us attract them?</i></li> </ul> <p>Chair – Would this be a part of the Giving Back Programme? As Heathrow staff do community volunteering.</p> <p>Heathrow – Lets follow this up and have a discussion on how we can help support this through the Giving Back working group.</p> <p>Chair – As discussed Heathrow will take his forward as part of the Giving Back Programme, and the LCF Working Group.</p> <p>Stanwell Moor Residents Association:</p> <ul style="list-style-type: none"> <li>• <i>Thankful for the support of the Heathrow Rangers but pointed out that they handle a lot around a large area which is the responsibility of local authorities. The council should do more with street cleaning and tackle the issue of litter and not leave it to resident volunteers. Spelthorne Council do a wonderful job and are well covered.</i></li> </ul> <p><b>AIRWATCH WEBSITE – ALAN URQUART AIR QAULTY MANAGER HEATHROW</b> <b><i>Slides circulated with meeting minutes.</i></b></p> <p>Following the Thinks report (presented at the March LCF) and their recommendations, the Airwatch website is currently being updated and developed. The new website is still under construction, but we are able to share some of the developments while the team carry on working behind the scenes, taking on board your feedback.</p> <p><b>CISHA Report - Focus Groups key findings</b></p> <p><b>01 Building evidence on the impact of air pollution around Heathrow Airport on public health</b></p> <p><b>02 Expanding the monitoring infrastructure around Heathrow Airport, including:</b></p> <ul style="list-style-type: none"> <li>• Installing additional air quality monitors</li> <li>• Monitoring and reporting on UFPs</li> </ul> <p><b>03 Improving the way Heathrow Airport displays air quality data and information, including:</b></p> <ul style="list-style-type: none"> <li>• Making Heathrow Airwatch more user friendly</li> <li>• Proactively communicating and engaging with local residents on air quality</li> <li>• Using sources and channels that local residents currently engage with</li> </ul> <p><b>04 Introducing independent, expert oversight over Heathrow Airport’s air quality targets</b></p> <p><b>05 Review the air quality targets and expectations for airlines and other airport suppliers</b></p> <p><b>RESIDENTS &amp; LCF FEEDBACK ON HEATHROW AIRWATCH WEBSITE</b></p> <ul style="list-style-type: none"> <li>• Should be user friendly – members want the data in easy-to-understand terminology/format with comparable data for the airports and motorways for balance.</li> <li>• One source of truth for local communities</li> <li>• Include a breakdown of what’s in the data and how its processed.</li> </ul>	<p>3. Community Engagement Team: Follow up community volunteering with Peter Hood.</p> <p>4. Anwara Ali: Add “HAL staff and ad-hoc community volunteering” to the next GBWG Agenda</p>



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<ul style="list-style-type: none"> <li>• Believe that contains untrustworthy data that is manipulated.</li> <li>• Hard for elderly people to understand and access the website.</li> <li>• Should be tailored to local demographic.</li> <li>• Having a subscription system, where residents could be notified on air quality level updates.</li> <li>• Not clear on the difference of dangerous and low air pollution levels - it's very hard to analyse the data.</li> </ul> <p><b>Enhanced Website Design:</b> The landing page is now more engaging, interactive, and user-friendly, moving beyond just air quality data. The interactive map allows zooming and encourages deeper exploration.</p> <p><b>Air Quality Lesson:</b> Starts with an introduction to air quality. Clicking on monitoring stations provides more detailed information than the UK air quality site, including live and transparent data.</p> <p><b>Simplified Data:</b> Data is simplified further down the page to make it more relatable, adding a human touch rather than overwhelming with graphs.</p> <p><b>Pollutant Information:</b> The site clarifies common confusion about banding. Data sourced is from the UK Government, not Heathrow. Comprehensive pollutant data is provided, with emphasis on sources and aviation-related contributions (highlighted if over 5%).</p> <p><b>Alerts Subscription Service:</b> New feature allows users to register with their email to receive alerts for moderate or high pollution forecasts. Users can choose to be notified the day before or the morning of the alert, which will include the timing of the spike and a link to Government advice.</p> <p><b>Forecast Insights:</b> The forecast consistently shows 'LOW,' due to current levels baseline levels being below UK AQ objectives. Developers are exploring options to display information about the last pollution spike for more detailed insights.</p> <p><b>Modelled Air Quality Maps:</b> The site uses 2021 Department for Environment, Food &amp; Rural Affairs (DEFRA) models, independent of Heathrow. Current air quality around Heathrow is good, with readings of 20-30, below the UK legal limit of 40 and World Health Organisation's (WHO) 25. Historical data is available, showing past readings as high as 50-60, but this year no exceedances of EU or UK limits have occurred.</p> <p><b>Comparison Tool:</b> Developers from Ricardo created a tool comparing air quality between Heathrow (22 monitors) and key London locations, which is more than in the London congestion charging zone. The tool compares live data from an airwatch sensors, and one located in Russell Square Gardens, as well as a roadside sensor on Marylebone Road.</p> <p><b>Motorway Comparison:</b> A motorway comparison was suggested but is not feasible due to the lack of representative sensors near motorways.</p> <p><b>Additional Resources:</b> The website includes links on Heathrow's air quality improvement efforts and a dedicated section for data and reports.</p> <p><b>THINGS TO COME</b></p>	



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<ul style="list-style-type: none"> <li>• Work on the Local Community Page, Intro to the AirWatch Partnership and the Heathrow Air Quality Working Group (HAQWG)</li> <li>• Research on UFP, Source apportionment and detailed model comparison</li> <li>• Links to useful resources, Air Quality footprint calculator and planner</li> <li>• Community engagement projects, School engagement projects</li> <li>• FAQ section, new contact us page and air quality email address</li> </ul> <p>Longford Resident’s Association – <i>Have you noticed any difference in air quality since ULEZ has been involved?</i></p> <p>Heathrow – The Greater London Assembly (GLA) have published a report with their exact findings, it was a significant amount, but that would be for them to comment on rather than us. We have seen a very steady decrease in the past few years, it would be hard to say which factor would be feeding into that data. <a href="#">Inner London Ultra Low Emission Zone Expansion One Year Report   London City Hall</a></p> <p>Longford Resident’s Association – <i>An observation - in the example you shared where Heathrow was at 29 and Marylebone Road was at 42, they were both showing as green, however if it’s over 40 and a risk from a World Health Organisation (WHO) perspective why would it flag as green and not red?</i></p> <p>Heathrow – thank you for flagging, the website is still under development so we will bring this to the developer’s attention. As shown on another map anything over 40 comes under as red, on our scale that would be red. The numbers will relate to the banding to keep its consistency throughout the whole site.</p> <p>Stop Heathrow Expansion – <i>Have you approached the various groups on what points they would like to highlight? As the results are showing positive you might want to show a more balanced result to gain neutral points from the groups? Also, on the FAQ would you be getting questions from the general public?</i></p> <p>Heathrow – We will have in place annual revisions so we can see which parts of the website people are engaging with, possibly highlighting FAQ’s which are being the most viewed. The new website will be evolving.</p> <p>Iver Parish Council – <i>When you say air quality what are you referring too? Are the pollutants combined on the website?</i></p> <p>Heathrow – Our main concern is nitrogen dioxide (NOx) from sources like aircraft, road transport, and boilers. We also monitor fine particulate matter (PM), as evolving science links it to health effects. PM and NOx are most relevant to Heathrow and local emissions. The website will allow users to switch between pollutants. Our website developers also created AQ monitoring websites for Air Quality England and Air Quality Wales.</p> <p>Longford Resident Association– <i>What particulates are you focusing on? E.g. diesel engines, particulates from braking such as brake pads, particulates from tyres? What are you actually measuring?</i></p> <p>Heathrow – We measure by size, anything under 2.5mg, 10mg and also ultra-fines. 2.5mg is what you breath in and travels into your blood, 10mg is what you’re breathing into your lungs</p>	





Item	Action
<p>and anything above 10 you'll cough out. When we monitor PM we count particles passing through our analysers which gives us an idea of the concentration in the air. ETo appoint sources to our PM the emissions would need to be modelled, for example, we need to estimate how many gas boilers there are, car movements, planes taking off and try get an idea of what is causing those. We can't appoint sources on an automatic level as the monitors can't tell us where the emissions have come from. The only way we could tell the make up of PM in the air would be is to take a sample and have it analysed in a lab.</p> <p>Longford Resident's Association – <i>Your presentation showed 22 monitoring stations, is Heathrow transparent enough to say how many of those are in the airport? Half of local residents work at Heathrow, so they are breathing it in night and day, you are not monitoring that for 75,000 workers, so for people to be interested in this website, you ought to be including what they need.</i></p> <p>Heathrow – The 22 monitors are the air quality partnership monitors, 5 of them are owned and operated by Heathrow. 1 on the runway and the rest are around the perimeter. Local authority ones are spread out in the surrounding boroughs</p> <p>Chair – How can the LCF members feed into the Airwatch website?</p> <p>Heathrow – Comments can be made to me now or via email to the community engagement team, just to make aware some things will be limited to what the developers can do.</p> <p>Heathrow – Alan has covered there is a monitor on the airfield, so we are monitoring the condition on the airfield. There is an air quality working group that is set up with Brian Stacey as Independent Chair, under the CISHA umbrella as does this forum. Brian will be attending the next LCF and that is the way in which you feed your comments into. It is for the air quality working group to be holding this conversation.</p> <p><b>BREAK</b></p>	<p>5. LCF Members: Email Alan Urquart with feedback on new Airwatch updates.</p>
<p><b>EASTERLY ALTERNATION ENGAGEMENT UPDATE – HANNAH BURGESS, COMMUNITY ENGAGEMENT</b></p> <p><i>Slides circulated with meeting minutes and all information can be found on the <a href="#">website</a>.</i></p> <p>Heathrow – comments further raised about Longford not receiving the postcard. The postcards have been hand delivered and we will follow this up to understand if there has been an error with delivery. We will make sure Longford receive postcards as soon as possible. We are sorry if there has been a delivery issue, we unfortunately rely on third parties to deliver.</p> <p><b>Ground Infrastructure Changes:</b></p> <ul style="list-style-type: none"> <li>• Taxiway improvements for better runway alternation during easterly operations.</li> <li>• Noise barrier at Longford to reduce noise impact.</li> <li>• Requires planning permission from the London Borough of Hillingdon.</li> </ul> <p><b>Civil Aviation Authority (CAA) Procedures:</b></p> <ul style="list-style-type: none"> <li>• Heathrow to comply with the CAA airspace regulatory procedures to utilise the current airspace structure for full runway alternation during easterly operations.</li> </ul>	<p>6. Hannah Burgess: Follow up on Longford postcards for Easterly Alternation</p>





Item	Action
<ul style="list-style-type: none"> <li>This project aims to provide more equitable noise distribution for communities, while actioning the end of the Cranford Agreement.</li> </ul> <p><b>Cranford Agreement:</b></p> <ul style="list-style-type: none"> <li>In 1952 a verbal agreement prevented take-offs over Cranford, ended by the Government in 2009 to offer more predictable noise respite.</li> <li>Previous planning permission expired; new application to be submitted.</li> </ul> <p><b>Community Engagement:</b></p> <ul style="list-style-type: none"> <li>A series of local events will be held to inform and engage communities about the project.</li> <li>Website has been updated with detailed information on easterly alternation.</li> </ul> <p><b>Runway Alternation and Respite:</b></p> <ul style="list-style-type: none"> <li>Heathrow alternates runways during westerly operations for predictable noise respite.</li> <li>Easterly alternation will provide similar respite and noise-sharing during easterly operations.</li> </ul> <p><b>Environmental Impact:</b></p> <ul style="list-style-type: none"> <li>An Environmental Impact Assessment is required for the infrastructure changes.</li> <li>Some communities will experience new noise, as they have not experienced easterly take offs from the northern runway.</li> </ul> <p><b>Planning Application:</b></p> <ul style="list-style-type: none"> <li>London Borough of Hillingdon will conduct their public consultation once our planning application has been submitted following our community engagement.</li> </ul> <p>Harmondsworth Allotment Association – <i>To access the website people don't know where to find the information as company information is right at the bottom of the page.</i></p> <p>Heathrow – On the postcard there is a QR code which can be scanned and direct you straight to the website. We take your point about its accessibility and prevalence on the page.</p> <p>William Byrd Primary Academy, Headteacher– <i>The information was also emailed, and it is our responsibility to pass on the information out to our community groups.</i></p> <p>Heathrow – These events are open to everybody, unfortunately due to resource and time we couldn't go to all community areas. All of the events are open to everyone and you're all welcome to attend. To add, anything that comes out from the community engagement team, we would appreciate if you could all share it out to your community groups.</p> <p>Longford Resident's Association – <i>If you find out Longford haven't been engaged will you redevelop an engagement event?</i></p> <p>Heathrow – We will take it away and review what that process will look like, and how we can make sure we engage with Longford Community.</p> <p><b><u>Update: following review of postcard delivery postcards were distributed to Longford and held an additional Easterly Alternation event held at the Thistle Hotel, Bath Road.</u></b></p>	
<p><b>HARLINGTON HOSPICE – STEVE CURRY, CEO HARLINGTON HOSPICE</b></p> <p>Thank you for the invitation to join this forum. This discussion will involve Lansdowne House in Harlington which is currently for sale.</p>	



Item	Action
<p><b>Lansdowne House Harlington</b></p> <p>Current Services</p> <ul style="list-style-type: none"> <li>• Lymphoedema Clinic - 4 days per week</li> <li>• Psychological and Emotional Services (PES) Team - 4 days per week</li> <li>• Complementary Therapies - 1 day per week</li> </ul> <p>Groups</p> <ul style="list-style-type: none"> <li>• Friendship Café - Volunteer run weekly coffee morning</li> <li>• Tripudio - Lymphoedema exercise group - weekly for 1.5 hours</li> <li>• Legs 11 - Lymphoedema selfcare group - monthly for 2 hours</li> </ul> <p>Overall use of space</p> <ul style="list-style-type: none"> <li>• 3 clinical rooms used at any one time which can all be relocated within the community</li> </ul> <p>Running Costs</p> <ul style="list-style-type: none"> <li>• £100k+ per year - Non staff cost</li> <li>• £3.5m freehold</li> </ul> <p><b>Future of End-of-Life Care</b></p> <p>Harlington Hospice End of Life Strategy</p> <ul style="list-style-type: none"> <li>• Feedback for patients and their families - Hospice, NHS and Voluntary sector</li> <li>• Development with Partners - NHS, Voluntary sector</li> <li>• Based on Data and Learning - Other Hospices, NHS local and national</li> <li>• More information - Hillingdon Council Select Committee website</li> </ul> <p>Key Elements</p> <ul style="list-style-type: none"> <li>• Coordination and Integration of Care and Support</li> <li>• 24/7 Access to advice and information</li> <li>• Alternative to Hospital admission</li> <li>• Access to Hospice bedded service</li> </ul> <p>Lansdowne House</p> <ul style="list-style-type: none"> <li>• Cannot be converted to a bedded service</li> <li>• Resources needed to deliver the strategy</li> <li>• We have a legal obligation to maximise the use of the charities resource for beneficiaries</li> </ul> <p>Heathrow – Two statements were made at the July LCF:</p> <ul style="list-style-type: none"> <li>• that Heathrow was buying Lansdowne House, which is false, and a third party is present to clarify this.</li> <li>• it was suggested by two members that compensation should be sought from Harlington Hospice for the work done by the rangers, which is not something Heathrow would pursue.</li> </ul> <p>Harmondsworth Allotment Association – Steve did you tell the friends of the Harlington Hospice that you had approached Heathrow to buy the site? As this was heard at the friends meeting.</p> <p>Steve Curry – It was discussed that one of the options was to approach Heathrow, but we did not approach Heathrow to buy the property before it was listed for sale.</p> <p>Heathrow: To echo Steve, there was no secret meeting between Heathrow’s CEO and Steve regarding the purchase of Lansdowne House. Heathrow is proud of the work the rangers have done at the Hospice and will continue supporting them until Lansdowne House closes, helping to provide a positive environment for people going through difficult times.</p>	



Item	Action																																			
<p><b>HEATHROW BUSINESS UPDATE: NIGEL MILTON</b></p> <p>At the last LCF it was shared that Cameron Estate Agents had informed a local resident that properties in Heathrow’s local communities are heavily blighted by the prospect of Heathrow expansion and are currently experiencing insurmountable issues with mortgage lenders not being willing to lend.</p> <p>In summary:</p> <ul style="list-style-type: none"> <li>• We carry out quarterly analysis of local sales.</li> <li>• Since 2023, there have been 8 properties on the market, within the previous Compulsory Purchase Zone (CPZ). There have been 4 sales which were purchased by Heathrow.</li> <li>• 1 was listed in 2023 and had its price reduced at the end of 2023.</li> <li>• The rest have seen no change since being listed.</li> <li>• 14 properties have been removed from the market, not certain that they have sold.</li> </ul> <p><b>Blight Scheme – Data since 2021 all for properties in Harmondsworth</b></p> <ul style="list-style-type: none"> <li>• 5 applications received</li> <li>• 2 successful, 2 unsuccessful and 1 under review</li> </ul> <p><b>Hardship Scheme – Data since 2021 from all areas</b></p> <ul style="list-style-type: none"> <li>• 42 applications</li> <li>• 8 successful, 20 unsuccessful and 11 on hold/review</li> <li>• 24 have been sold in the wider area, 26 are on the market since last year.</li> <li>• In total 32 houses have been sold in the wide property area in the last year.</li> </ul> <table border="1" data-bbox="108 1238 1214 1554"> <thead> <tr> <th>Location</th> <th>Applications Received (including reapplications)</th> <th>Successful Applications</th> <th>Unsuccessful Applications</th> <th>On Hold/Under Review</th> </tr> </thead> <tbody> <tr> <td>All areas</td> <td>42</td> <td>8</td> <td>20</td> <td>11</td> </tr> <tr> <td>Harmondsworth</td> <td>20</td> <td>1</td> <td>10</td> <td>8</td> </tr> <tr> <td>Colnbrook</td> <td>5</td> <td>2</td> <td>2</td> <td>1</td> </tr> <tr> <td>Sipson</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> </tr> <tr> <td>Harlington</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> </tr> <tr> <td>Longford</td> <td>15</td> <td>5</td> <td>7</td> <td>1</td> </tr> </tbody> </table> <p>Friends of the Great Barn, Harmondsworth – <i>We are getting property developers, not just Heathrow purchasing these houses within the CPZ, these investors purchase these properties and then turn them into (Houses in multiple occupation) HMO’s.</i></p> <p>Heathrow – If you could provide us with more details and we can go back to review.</p> <p><b>Poyle Bus Gate</b></p> <p>Quoting from Slough Council, “ Consultation documents have been produced and an engineer is currently doing the design. In mid-Sept (when traffic is almost back to normal) we will do traffic surveys to assess impact. We are currently aiming for 7<sup>th</sup> October as go live. ” Sounds positive ad we look forward to support Slough Council.</p>	Location	Applications Received (including reapplications)	Successful Applications	Unsuccessful Applications	On Hold/Under Review	All areas	42	8	20	11	Harmondsworth	20	1	10	8	Colnbrook	5	2	2	1	Sipson	1	0	1	0	Harlington	1	0	0	1	Longford	15	5	7	1	<p>7. LCF MEMBERS: Provide specific details to the Community Engagement Team.</p>
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Local Community Forum  
MINUTES



Item	Action
<p><b>AOB</b> Next Local Community Forum meeting will be held on the 12th of November at a Community Venue. Details to TBC.</p> <p><b>MEETING CLOSE: 20:00</b></p>	