

Heathrow Airport Limited

Specified facilities – transparency and trading statements

Year ended 31 December 2023

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Heathrow Airport Limited Specified facilities – transparency and trading statements for year ended 31 December 2023

This document sets out the actual costs and income in respect of the specified facilities outlined in condition C2 of Heathrow’s Economic Licence.

The transparency and trading statements, combined into a single document for clarity, have been drawn up in accordance with the requirements of condition C2: Charges for other services, contained in the licence granted to Heathrow Airport Limited (hereafter “Heathrow”) under the Civil Aviation Act 2012.

This document is approved by:



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Sally Ding
Chief Financial Officer
23 September 2024

1. Background

The CAA prescribes activities to be included in the transparency conditions.

The designation of specified facilities for H7 is derived from Paragraph C2.12 in Heathrow's Economic Licence

- Baggage handling systems;
- Hold baggage screening;
- Services for passengers with reduced mobility (PRMs);
- Staff car parking;
- Staff identity cards;
- Fixed electrical ground power;
- Pre-conditioned air;
- Airside licences;
- Waste, recycling and refuse collection;
- Taxi feeder park;
- Utility services (including electricity and water & sewerage); and
- The Licensee's contribution to the funding of the AOC.

2. Accounts

The figures included in the statements have been prepared by Heathrow and have been subject to a set of specified procedures in accordance with the terms of Heathrow's Licence which have been carried out by an independent external party.

A number of adjustments are made to the figures in order to derive the complete income and costs for each activity. Where applicable, the customer share of income is then calculated and used to determine the third party share of costs. Another adjustment is made to incorporate allocated costs and annuities, together 'fixed costs' (see tables in section 3 below), and the final result for each activity can be seen in the last column of each statement. In order to reflect the true underlying under/over-recovery for the year, adjustments are made at the bottom of the statements to remove income elements relating to the prior year's result. Figures and adjustments are presented as rounded numbers.

3. Cost types and the principles of cost allocation

Direct costs

All transactions (income and expenditure) are posted to general ledger cost codes and cost centres within the management accounting system. Transactions posted to cost centres which can be wholly identified with a particular specified facility form the income and direct expenditure allocated to that activity. This excludes depreciation, the impact of which is covered in the fixed costs explained below.

Fixed costs and business rates

In the H7 Final Decision, the CAA published the level of fixed costs and business rates for the H7 regulatory period (Table 8.2 CAP2524C) which were to be recovered via ORCs. These costs were set by the CAA and based on information provided as part of the constructive engagement process and which were in turn based on the annuity and allocated costs included in the Q6 determination. As a result of the absence of a mechanism in the price control formula, these have been fixed for the duration of H7. The CAA identified £90m relating to non-airline fixed costs and £5.5m for business rates (both in 2020 prices) to be recovered via ORCs.

A breakdown of the fixed costs and business rates which underpin Table 8.2 by activity is outlined below, including an uplift for inflation.

Fixed Costs (£ks)	Real 2020	Nominal 2023
Electricity	11,053	14,076
Water	2,821	3,593
Waste (Area)	175	223
Staff Car Parking	3,138	3,997
Staff Identity Cards	211	269
Airside Licences	138	175
Taxi Feeder Park	746	950
Total	18,282	23,282

Rates (£ks)	Real 2020	Nominal 2023
Staff Car Parking	1,025	1,305
Staff Identity Cards	22	28
Taxi Feeder Park	53	68
Total	1,100	1,401

Indexation

The following indices have been used for revaluing forecasts:

Average RPI index for the year ended 31 December 2020	293.14
Average RPI index for the year ended 31 December 2023	373.32

Indexation calculations as on unrounded numbers

(sourced from the Office for National Statistics)

4. Prices

For pricing information please refer to General Notice 01/23 published 9th December 2022.

5. Explanatory notes

Baggage handling systems

Baggage costs consist of direct costs which include: operations and maintenance of the infrastructure and utilities.

Baggage prices are charged on a “per departing bag” basis. For the avoidance of doubt, the price per departing bag recovers the cost of managing departing, arriving and transferring bags.

Hold baggage screening (HBS)

HBS costs consist of direct costs which include: staff and operational contract costs.

Bag volumes are calculated using the same bag per departing passenger ratio as baggage handling systems.

HBS prices are charged on a “per departing bag” basis and cover the costs of all departing bags, arriving bags, transferring bags and “gate bags”.

Passengers with reduced mobility (PRMs)

The cost of the PRM service consists of the direct operating cost (which is primarily the contracted service provider) and other miscellaneous operational costs.

The charging structure established in Q5 & Q6 will remain for H7 as the pre-notification performance is important in that it facilitates the most efficient use of resources and therefore cost. During the Regulatory Year 2022, the pre-notification threshold was increased to 36 hours in line with regulatory guidance and the charging categories for PRS are as follows:

Category 1 – at 65%+ pre-notification at 36 hours

Category 2 – between 50% and 64.99% pre-notification at 36 hours

Category 3 – less than 49.99% pre-notification at 36 hours

Heathrow reserves the right to amend the charging structure for the PRM service, in consultation with the airline community.

Staff car parking

Staff car parking costs consist of direct costs, fixed costs and business rates. Direct costs include: bussing, car park management and rent.

Income from staff car parking is derived from sales of car park passes. In H7, the ORC for staff car parking will only be for perimeter staff car parks. Charges for Central Terminal Area (CTA) and S4 car park passes (formerly governed by ORC principles) will be a commercial charge and are not covered by this statement.

Staff car parks are shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

Staff identity (ID) cards and vehicle apron passes

Staff ID card and vehicle apron pass service costs consist of direct costs, fixed costs and business rates. Direct costs include control and administrative costs.

Income is derived from charges to airport users for the supply of staff ID cards and vehicle apron passes.

This service is shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

Fixed electrical ground power (FEGP)

FEGP costs consist of direct costs which include: staff, maintenance, parts and electricity costs.

Electricity costs are calculated using the General Notice published for the applicable regulatory year.

FEGP charges are invoiced based on kilowatt hours (kWh) used.

Automatic Meter Reading (AMR) meters have been installed on the FEGP equipment enabling electricity consumption to be measured at five minute intervals. Meter data is cross-referenced with aircraft on stand data to create an invoice showing the number of kWh consumed.

Pre-conditioned air (PCA)

PCA costs consist of direct costs which include: staff, maintenance, parts and electricity costs.

Electricity costs are calculated using the General Notice published for the applicable regulatory year.

PCA charges are invoiced based on kilowatt hours (kWh) used.

Automatic Meter Reading (AMR) meters have been installed on the PCA equipment enabling electricity consumption to be measured at five minute intervals. Meter data is cross referenced with aircraft on stand data to create an invoice showing the number of kWh consumed.

Airside licences

Airside licence costs consist of direct costs and fixed costs. Direct costs include the operating and maintenance costs of the ramp operations team.

Income is derived from the sale of airside licences to users and prices are consulted upon with the Airport Users' Committee (AUC).

Waste, recycling and refuse collection

Waste services costs consist of direct costs, fixed costs and business rates. Direct costs include: waste contract and staff costs.

There are two types of waste charge:

- Refuse Area Charge; and
- Refuse Bin Room Charge.

Tiered prices are calculated to reflect the greater use of the service by some operators.

Taxi feeder park (TFP)

TFP costs consist of direct costs, fixed costs and business rates. Direct costs include: the TFP management contract, maintenance and IT costs.

Forecast movements are used to calculate an average unit price per movement and income is recovered based on movement charges with operators.

Electricity

Electricity costs consist of direct costs and fixed costs. Direct costs include: the purchase costs for the provision of high and low voltage electricity at the airport.

Forecast consumption is then used to calculate average unit prices for electricity.

Following the introduction of Electricity and Gas (Internal Market) Regulations 2011, Heathrow revised the structure of the electricity tariffs. Prices are now provided for supply of electricity only and also for the provision of high and low voltage electrical infrastructure.

Airport electricity supply is shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

In the year ended 31 December 2023 Heathrow issued invoices to third party occupiers at the airport for electricity costs that were incurred in previous regulatory years. An adjustment has been included in the 2023 transparency and trading statement to reflect the appropriate increase in direct costs, calculated from the year of consumption.

Water and sewerage

Water and sewerage costs consist of direct costs and fixed costs. Direct costs include: purchase costs, staff costs and maintenance costs.

Forecast consumption is then used to calculate average unit prices for water.

Income is derived from charges to airport users for water supply and sewerage services (excluding de-icing facilities). There are separate charges for:

- Water and sewerage;
- Water supply only;
- Waste water only; and
- Domestic hot water.

In circumstances where a user has a separate trade effluent consent from Thames Water, Heathrow levies charges for the supply of water only i.e. the sewerage proportion of the charge is removed.

Airport water and sewerage services are shared by Heathrow and other users. The attached statement therefore follows the approach used in previous years, of assessment as a total with apportionment then applied to the Heathrow and other user elements, based on consumption. This ensures that income and cost are allocated equally.

In the year ended 31 December 2023, Heathrow issued invoices to third party occupiers at the airport for water and sewerage costs that were incurred in previous regulatory years. An adjustment has been included in the 2023 transparency and trading statement to reflect the appropriate increase in direct costs, calculated from the year of consumption.

Heathrow contribution to the funding of the Airline Operators' Committee (AOC)

The AOC costs that comprise this ORC activity consist of direct costs which include operating costs, largely relating to consultations taking place between Heathrow and the AOC on behalf of the airline community and are made up of facilities and resources costs. The cost and resulting charge is not intended to fund all of the AOC operating costs.

Please note that in some tables in this document there may appear to be a discrepancy between the totals presented and the sum of the items included if they were to be calculated manually – these differences arise due to roundings in the figures. As an example, underlying figures may be $1.6+1.6 = 3.2$ however, rounded, this would show as $2+2 = 3$.

6. Transparency statement for specified facilities

Figs in £'000

	Baggage year ended 31 Dec 2023	HBS year ended 31 Dec 2023	PRM year ended 31 Dec 2023	SCP year ended 31 Dec 2023	Staff ID year ended 31 Dec 2023	FEGP year ended 31 Dec 2023	PCA year ended 31 Dec 2023
Income Backbilling income	110,208	8,163	49,583	8,142	2,512	8,327	687
Total Income	110,208	8,163	49,583	8,142	2,512	8,327	687
Expenditure							
Direct Expenditure	118,336	9,049	56,763	12,756	3,383	8,680	762
Rates				1,305	28		
Fixed Costs				3,997	269		
Total Expenditure	118,336	9,049	56,763	18,058	3,680	8,680	762
Net (Under) / Over Recovery	(8,128)	(886)	(7,180)	(9,916)	(1,168)	(353)	(75)
Prior year (under) / over recovery Backbilling cost adjustment	26,147	1,925	6,833	32	987	1,288	(18,592)
Total (Under) / Over Recovery to carry forward	18,019	1,039	(347)	(9,884)	(181)	935	(18,667)

	Airside Licences year ended 31 Dec 2023	Waste year ended 31 Dec 2023	TFP year ended 31 Dec 2023	Electricity year ended 31 Dec 2023	Water & Sewerage year ended 31 Dec 2023	AOC year ended 31 Dec 2023
Income Backbilling income	995	2,256	3,629	39,681 2,373	1,201 299	331
Total Income	995	2,256	3,629	42,054	1,500	331
Expenditure						
Direct Expenditure	949	2,624	1,118	28,749	873	370
Rates			68			
Fixed Costs	175	223	950	14,076	3,593	
Total Expenditure	1,124	2,847	2,135	42,825	4,466	370
Net (Under) / Over Recovery	(129)	(591)	1,494	(771)	(2,966)	(39)
Prior year (under) / over recovery Backbilling cost adjustment	(244)	138	1,029	(17,597) (1,201)	(3,611) (94)	220
Total (Under) / Over Recovery to carry forward	(373)	(453)	2,523	(19,569)	(6,671)	181

7. Detailed trading statements

Baggage handling systems Trading statement year ended 31 December 2023 H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	128,488	110,208			
Total expenditure	90,952	118,336			
Net (under) / over recovery	37,536	(8,128)	-	-	-
Prior year (under) / over recovery	(11,389)	26,147			
Total (under) / over recovery to cfwd	26,147	18,019	-	-	-
Customer share	100%	100%	100%	100%	100%
Pricing					
Charge per departing bag	£4.43	£2.97			

Baggage handling systems

Trading statement year ended 31 December 2023

Detail

	Underlying accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	110,208	-	110,208	110,208	
Direct expenditure					
Staff	5,759	(797)	4,962	4,962	1
Utilities	19,455		19,455	19,455	
Maintenance and equipment	82,996	(377)	82,619	82,619	2
Other	11,302	(2)	11,300	11,300	3
Total direct expenditure	119,512	(1,176)	118,336	118,336	
Net (under) / over recovery	(9,304)	1,176	(8,128)	(8,128)	
Bfwd (Under) / Over recovery from prior year in Pricing				21,273	
(Under) / over recovery year ended 31 Dec 2023				13,145	
Bfwd (Under) / Over recovery from prior year not in Pricing				4,874	
Total (under) / over recovery to cfwd to 2024				18,019	

Notes

(1) Staff cost adjustment

Adjustment made to exclude non-recoverable costs (senior staff cost).

(2) Maintenance and equipment related adjustment

Adjustment made to exclude T5 head of stands maintenance, an expense relating to a sole user of the system who have been recharged directly.

(3) Other costs

Adjustment made to exclude non-recoverable costs (consultancy and other general expenses).

Hold baggage screening

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	9,575	8,163			
Total Expenditure	7,633	9,049			
Net (under) / over recovery	1,942	(886)			
Prior year (under) / over recovery	(17)	1,925			
Total (under) / over recovery to cfw	1,925	1,039			
Customer share	100%	100%			
Pricing					
Charge per departing bag	£0.33	£0.22			

Hold baggage screening

Trading statement year ended 31 December 2023

Detail

	Underlying accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	8,163		8,163	8,163	
Direct expenditure					
Staff	-	218	218	218	1
Operating costs	8,838	(7)	8,831	8,831	
Total direct expenditure	8,838	211	9,049	9,049	
Net (under) / over recovery	(675)	(211)	(886)	(886)	
Bfwd (Under) / Over recovery from prior year in Pricing				1,835	
(Under) / over recovery year ended 31 Dec 2023				949	
Bfwd (Under) / Over recovery from prior year not in Pricing				90	
Total (under) / over recovery to cfwd to 2024				1,039	

Notes

(1) Staff cost adjustment

Adjustment made to include recoverable staff costs.

Passengers with reduced mobility (PRM)
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	40,007	49,583			
Total expenditure	34,288	56,763			
Net (under) / over recovery	5,719	(7,180)			
Prior year (under) / over recovery	1,114	6,833			
Total (under) / over recovery to cfwd	6,833	(347)			
Customer share	100%	100%			
Pricing					
Charge per departing passenger					
Category 1	£1.12	£1.10			
Category 2	£1.32	£1.32			
Category 3	£3.23	£3.31			

Passengers with reduced mobility (PRM) Trading statement year ended 31 December 2023 Detail

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	49,583	-	49,583	49,583	1
Direct Expenditure					
Staff	851	(584)	267	267	2
Operating costs	56,394	102	56,496	56,496	3
Total Direct Expenditure	57,245	(482)	56,763	56,763	
Net (under) / over recovery	(7,662)	482	(7,180)	(7,180)	
Bfwd (Under) / Over recovery from prior year in Pricing				5,448	
(Under) / over recovery year ended 31 Dec 2023				(1,732)	
Bfwd (Under) / Over recovery from prior year not in Pricing				1,385	
Total (under) / over recovery to cfwd to 2024				(347)	

Notes

(1) Income

	January to December 2023		
	Price £	Departing passengers	Income £
Cat 1	£1.10	28,031,353	30,834,488
Cat 2	£1.32	8,737,535	11,533,546
Cat 3	£3.31	2,179,866	7,215,356
Total		38,948,754	49,583,390

(2) Staff costs

Adjustment to ensure only agreed recoverable Staff cost are included.

(3) Operating cost adjustment

Adjustment made to include services captured elsewhere in ledger.

Staff car parking
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	19,532	8,142			
Expenditure					
Direct expenditure	9,724	12,756			
Rates	1,298	1,305			
Fixed Costs	3,644	3,997			
Total expenditure	14,666	18,058			
Net (under) / over recovery	4,866	(9,916)			
Prior year (under) / over recovery	(4,834)	32			
Total (under) / over recovery to cfwd	32	(9,884)			
Customer share	82%	83%			
Annual Pass Prices					
Perimeter passes	£1,092.83	£350.00			
Lost passes	£30.00	n/a			

Staff car parking

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer Share £'000	Customer Trading Statement £'000	Notes
				82.97%		
Income	8,142	1,671	9,813	8,142	8,142	1
Direct Expenditure						
Staff Car Park Management		364	364	302	302	2
Staff Bussing	15,103	(6,071)	9,032	7,494	7,494	3
Staff Bussing Fuel	3,162	(662)	2,500	2,074	2,074	3
Staff Costs		100	100	83	83	4
Rent		3,228	3,228	2,678	2,678	5
Maintenance & Parts		151	151	125	125	6
Total Direct Expenditure	18,265	(2,890)	15,375	12,756	12,756	
Rates as per Table 8.2 breakdown				1,305	1,305	
Fixed costs as per Table 8.2 breakdown				3,997	3,997	
Total Expenditure	18,265	(2,890)	15,375	18,058	18,058	
Net (under) / over recovery	(10,123)	4,561	(5,562)	(9,916)	(9,916)	
Bfwd (Under) / Over recovery from prior year in Pricing					4,647	
(Under) / over recovery year ended 31 Dec 2023					(5,269)	
Bfwd (Under) / Over recovery from prior year not in Pricing					(4,615)	
Total (under) / over recovery to cfwd to 2024					(9,884)	

Notes

(1) Income

A notional income has been included for HAL non-chargeable passes.

(2) Staff Car Park Management

Adjustment to allocate management cost of Staff Car Parks excluding West Ramp Coach Park and Taxi Feeder Park.

(3) Staff Bussing

Adjustment made to exclude Bussing and Fuel charges that do not relate to Staff Car Parks.

(4) Staff

The staff cost reflects the time of HAL staff directly related to the provision of the service.

(5) Rent

The rental charge is for the Pionair site leased from Pickering Properties which forms part of the PEX staff car park and for the Magnatex Car Park.

(6) Maintenance and Parts

Adjustment made to include Maintenance and Parts relating to Staff Car Parks.

Staff identity cards
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	3,964	2,512			
Expenditure					
Direct expenditure	2,035	3,383			
Rates	27	28			
Fixed Costs	245	269			
Total expenditure	2,307	3,680			
Net (under) / over recovery	1,657	(1,168)			
Prior year (under) / over recovery	(670)	987			
Total (under) / over recovery to cfwd	987	(181)			
Customer share	85%	89.27%			

Detailed pricing information is available in the General Notice

Staff identity cards

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying	Adjustment	Customer		Customer	Notes
	accounts (UA) £'000	to UA £'000	Total £'000	share £'000	trading statement £'000	
				89.27%		
Income	2,512	302	2,814	2,512	2,512	1
Direct expenditure						
Staff	3,324	(1,176)	2,148	1,918	1,918	2
Property related		140	140	125	125	3
General expenses & Maintenance	302	5	307	274	274	4
BSC processing costs	1,159	(1,126)	33	29	29	5
Accreditation Check Cost (CAA)		576	576	514	514	6
IT Costs		506	506	452	452	7
Electricity		79	79	71	71	8
Total direct expenditure	4,785	(996)	3,789	3,383	3,383	
Rates as per Table 8.2 breakdown				28	28	
Fixed costs as per Table 8.2 breakdown				269	269	
Total expenditure	4,785	(996)	3,789	3,680	3,680	
Net (under) / over recovery	(2,273)	1,298	(975)	(1,168)	(1,168)	
Bfwd (Under) / Over recovery from prior year in Pricing					839	
(Under) / over recovery year ended 31 Dec 2023					(329)	
Bfwd (Under) / Over recovery from prior year not in Pricing					148	
Total (under) / over recovery to cfwd to 2024					(181)	

Notes

(1) Income

Adjustment to include notional income for HAL passes.

(2) Staff cost adjustment

Adjustment made to exclude non-recoverable staff costs.

(3) Property related costs

A property charge has been included as it is not charged directly:

	Sq m	Sq ft	Amt (£) for year ended 31 Dec 2023	
Space occupied	420	4,525		
Rent	Unit Sq m	Rate	£321.33	£134,958
Waste	Per 250 Sq ft		£277.96	£5,031
				£139,989

(4) General expenses & Maintenance

Adjustment made to include recoverable expenses from ORC.

(5) BSC processing costs

Adjustment made to remove Non-ORC Cost.

(6) Accreditation Check Cost (CAA)

An adjustment has been made to include costs levied by the Civil Aviation Authority for accreditation checks

(7) IT Costs

Adjustment made to include recoverable IT system & support costs such as licence fees for ID Gateway.

(8) Electricity

An electricity charge has been included as it is not charged directly:

	Total	
Units (kwh)	208,270	
Price per unit	£0.377	(Heathrow General Notice)
Total	£78,518	

Fixed electrical ground power (FEGP)
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	3,828	8,327			
Total expenditure	3,785	8,680			
Net (under) / over recovery	43	(353)			
Prior year (under) / over recovery	1,245	1,288			
Total (under) / over recovery to cfwd	1,288	935			
Customer share	100%	100%			
Pricing - per kwh (FEGP Price)	£0.19	£0.38			

Fixed electrical ground power (FEGP) Trading statement year ended 31 December 2023 Detail

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	8,327		8,327	8,327	
Direct expenditure					
Staff		40	40	40	
Electricity		8,389	8,389	8,389	1
Maintenance and parts		251	251	251	
Total direct expenditure		8,680	8,680	8,680	
Net (under) / over recovery	8,327	(8,680)	(353)	(353)	
Bfwd (Under) / Over recovery from prior year in Pricing				814	
(Under) / over recovery year ended 31 Dec 2023				461	
Bfwd (Under) / Over recovery from prior year not in Pricing				474	
Total (under) / over recovery to cfwd to 2024				935	

Notes

1. Electricity Costs

Consumption data for 2023 - actual meter readings used where available, some estimated as actual readings not yet available.

Pre-conditioned air (PCA)
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	417	687			
Total expenditure	359	762			
Net (under) / over recovery	58	(75)			
Prior year (under) / over recovery	(18,650)	(18,592)			
Total (under) / over recovery to cfwd	(18,592)	(18,667)			
Customer share	100%	100%			
Pricing - per kwh	£1.00	£1.00			

Pre-conditioned air (PCA) Trading statement year ended 31 December 2023 Detail

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	687		687	687	
Direct expenditure					
Staff		3	3	3	1
Electricity		486	486	486	2
Maintenance and parts		273	273	273	3
Total direct expenditure		762	762	762	
Net (under) / over recovery	687	(762)	(75)	(75)	
Bfwd (Under) / Over recovery from prior year in Pricing				(18,493)	
(Under) / over recovery year ended 31 Dec 2023				(18,568)	
Bfwd (Under) / Over recovery from prior year not in Pricing				(99)	
Total (under) / over recovery to cfwd to 2024				(18,667)	

Notes

(1) Staff

Adjustment made to include direct costs of HAL staff working on pre-conditioned air activities.

(2) Electricity

Adjustment made to include internal cost of electricity.

(3) Maintenance and parts

Adjustment made to include internal maintenance charges in direct costs.

Airside licences

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	1,225	995			
Expenditure					
Direct expenditure	921	949			
Fixed Costs	160	175			
Total expenditure	1,081	1,124			
Net (under) / over recovery	144	(129)			
Prior year (under) / over recovery	(388)	(244)			
Total (under) / over recovery to cfwd	(244)	(373)			
Customer share	98%	96%			
Pricing					
Annual charge per licence	£3,866	£3,203			

Airside licences

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer share £'000	Customer trading statement £'000	Notes
				96.00%		
Income	991	45	1,036	995	995	1
Direct expenditure						
Staff	299	356	655	629	629	2
Maintenance & equipment	13	0	13	12	12	
General expenses	321	0	321	308	308	
Total Direct Expenditure	633	356	989	949	949	
Fixed costs as per Table 8.2 breakdown				175	175	
Total Expenditure	633	356	989	1,124	1,124	
Net (under) / over recovery	358	(311)	47	(129)	(129)	
Bfwd (Under) / Over recovery from prior year in Pricing					(11)	
(Under) / over recovery year ended 31 Dec 2023					(140)	
Bfwd (Under) / Over recovery from prior year not in Pricing					(233)	
Total (under) / over recovery to cfwd to 2024					(373)	

Notes

(1) Income

Income is stated after including notional income for licences issued to third parties free of charge & HAL licences.

(2) Staff cost adjustment

Adjustment made to include cross charging of staff costs.

Waste, recycling and refuse collection

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022	12 months to 31 Dec 2023	12 months to 31 Dec 2024	12 months to 31 Dec 2025	12 months to 31 Dec 2026
	£'000	£'000	£'000	£'000	£'000
Income	2,556	2,256			
Expenditure					
Direct expenditure	2,071	2,624			
Fixed Costs	203	223			
Total expenditure	2,274	2,847			
Net (under) / over recovery	282	(591)			
Prior year (under) / over recovery	(144)	138			
Total (under) / over recovery to cfwd	138	(453)			
Customer share					
Refuse Area	72%	72%			
Refuse Bin	100%	100%			

Detailed pricing information is available in the General Notice

Waste, recycling and refuse collection

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying accounts (UA)	Adjustment to UA	Total	Refuse Area	Refuse Bin	Customer Share	Customer trading statement	Notes
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	
				71.70%	100%			
Income	2,256	890	3,146	500	1,756	2,256	2,256	1
Direct expenditure								
Management fee @ 40%	4,293		4,293	1,231		1,231	1,231	
T5 & T2 Bin Rooms Cost	1,475	(82)	1,393		1,393	1,393	1,393	2
Total direct expenditure	5,768	(82)	5,686	1,231	1,393	2,624	2,624	
Fixed costs as per Table 8.2 breakdown						223	223	
Total expenditure	5,768	(82)	5,686	1,231	1,393	2,847	2,847	
Net (under) / over recovery	(3,512)	972	(2,540)	(731)	363	(591)	(591)	
Bfwd (Under) / Over recovery from prior year in Pricing							286	
(Under) / over recovery year ended 31 Dec 2023							(305)	
Bfwd (Under) / Over recovery from prior year not in Pricing							(148)	
Total (under) / over recovery to cfwd to 2024							(453)	

Notes

(1) Income

Adjustment made to include notional income attributable to HALs waste activities.

(2) Bin Rooms Cost

Adjustment made to remove non-recoverable costs

Taxi feeder park

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000	Notes
Income	5,287	3,629				
Expenditure						
Direct expenditure	1,188	1,118				
Rates	68	68				
Fixed Costs	866	950				
Total expenditure	2,122	2,135				
Net (under) / over recovery	3,165	1,494				
Prior year (under) / over recovery	(1,420)	1,029				
Price smoothing	(716)					1
Total (under) / over recovery to cfwd	1,029	2,523				
Customer share	100%	100%				
Pricing						
Price per Movement (incl VAT)	£7.20	£7.20 (Jan-Mar)		£3.60 (Apr-Dec)		

(1) Price Smoothing

2020 under-recovery reclaimed over 2 years.

Taxi feeder park

Trading statement year ended 31 December 2023

Detail

	Underlying Accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer Trading Statement £'000	Notes
Income	3,629	-	3,629	3,629	
Direct Expenditure					
Staff		43	43	43	1
Management Fee		895	895	895	2
Internal Maintenance		52	52	52	3
IT Support		128	128	128	4
Total Direct Expenditure		1,118	1,118	1,118	
Rates as per Table 8.2 breakdown			68	68	
Fixed costs as per Table 8.2 breakdown			950	950	
Total Expenditure		1,118	2,135	2,135	
Net (under) / over Recovery	3,629	(1,118)	1,494	1,494	
Bfwd (Under) / Over recovery from prior year in Pricing				-	
(Under) / over recovery year ended 31 Dec 2023				1,494	
Bfwd (Under) / Over recovery from prior year not in Pricing				1,029	
Total (under) / over recovery to cfwd to 2024				2,523	

Notes

(1) Staff costs

Adjustment to include agreed recoverable staff costs.

(2) Management Fee

Adjustment made to include third party management costs relating to the Taxi Feeder Park.

(3) Internal Maintenance

Adjustment made to include maintenance costs relating to the Taxi Feeder Park.

(4) IT Support

Adjustment made to include the IT support charges relating to Taxi Feeder Park.

Electricity

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	23,188	39,681			
Backbilling income	2,384	2,373			
Total income	25,572	42,054			
Expenditure					
Direct expenditure	23,161	28,749			
Fixed Costs	12,832	14,076			
Total Expenditure	35,993	42,825			
Net (under) / over recovery	(10,421)	(771)			
Prior year (under) / over recovery	(6,539)	(17,597)			
Backbilling cost adjustment	(637)	(1,201)			
Total (under) / over recovery to cfwd	(17,597)	(19,569)			
Customer share	28%	27%			
Pricing					
- HV electricity price (per kwh)	£0.183	£0.319			
LV electricity price (per kwh)	£0.216	£0.377			

Electricity

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer share £'000	Customer adjusted trading statement £'000	Notes
				26.743%		
Income	42,054	106,322	148,376	39,681	39,681	1
Backbilling income		2,373	2,373	2,373	2,373	2
Total Income					42,054	
Direct expenditure						
Supplier costs	108,348	(489)	107,859	28,845	28,845	3
CLC		(359)	(359)	(96)	(96)	4
Total Direct Expenditure	108,348	(848)	107,500	28,749	28,749	
Fixed costs as per Table 8.2 breakdown				14,076	14,076	
Total Expenditure	108,348	(848)	107,500	42,825	42,825	
Net (under) / over recovery	(66,294)	109,543	43,249	(771)	(771)	
Bfwd (Under) / Over recovery from prior year in Pricing					(3,836)	
Backbilling cost adjustment						
2019					(6)	2
2020					(2)	2
2021					(2)	2
2022					(1,191)	2
Total					(1,201)	
(Under) / over recovery year ended 31 Dec 2023					(5,808)	
Bfwd (Under) / Over recovery from prior year not in Pricing					(13,761)	
Total (under) / over recovery to cfwd to 2024					(19,569)	

Notes

(1) Income

Income is stated after including notional income for HAL usage and reflects backbilling income separately.

(2) Backbilling adjustment

Adjustment made to account for additional revenue billed to customers relating to consumption in the periods before 2023 and associated increases in costs.

(3) Supplier costs

Adjustment made to exclude non-recoverable costs.

(4) CLC

Adjustment made to exclude costs associated with the Colnbrooke Logistics Centre as these are capitalised.

Water and sewerage

Trading statement year ended 31 December 2023

H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	2,605	1,201			
Backbilling income	661	299			
Total income	3,266	1,500			
Expenditure					
Direct expenditure	1,021	873			
Fixed Costs	3,275	3,593			
Total Expenditure	4,296	4,466			
Net (under) / over recovery	(1,030)	(2,966)			
Prior year (under) / over recovery	(2,509)	(3,611)			
Backbilling cost adjustment	(72)	(94)			
Total (under) / over recovery to cfwd	(3,611)	(6,671)			
Customer share	25%	16%			
Pricing (per cubic metre)					
Water & sewerage	£8.60	£4.47			
Water supply only	£6.65	£3.46			
Waste water only	£2.57	£1.33			
Domestic Hot Water	£10.16	£5.27			

Water and sewerage

Trading statement year ended 31 December 2023

Detail - with customer share

	Underlying accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer share £'000	Customer trading statement £'000	Notes
				16.14%		
Income	1,500	5,941	7,441	1,201	1,201	1
Backbilling income adjustment		299	299	299	299	2
					1,500	
Direct expenditure						
Water in and water out	6,114	(2,913)	3,200	517	517	3
Staff	2,485	(1,243)	1,243	201	201	
Maintenance	960		960	155	155	
General expenses	1		1	-	-	
Total direct expenditure	9,560	(4,156)	5,404	873	873	
Fixed costs as per Table 8.2 breakdown				3,593	3,593	
Total Expenditure	9,560	(4,156)	5,404	4,466	4,466	
Net (under) / over recovery	(8,059)	10,396	2,337	(2,966)	(2,966)	
Bfwd (Under) / Over recovery from prior year in Pricing					(515)	
Backbilling cost adjustment						
2019					1	2
2020					-	2
2021					1	2
2022					(96)	2
					(94)	
(Under) / over recovery year ended 31 Dec 2023					(3,575)	
Bfwd (Under) / Over recovery from prior year not in Pricing					(3,096)	
Total (under) / over recovery to cfwd to 2024					(6,671)	

Notes

(1) Income

Income is stated after including notional income for HAL usage and reflects backbilling income separately.

(2) Backbilling adjustment

Adjustment made to account for additional revenue billed to customers relating to consumption in the periods before 2023 and the associated increase in costs.

(3) Water in and water out

Adjustment made to exclude non-recoverable costs.

Airline Operators Committee (AOC)
Trading statement year ended 31 December 2023
H7 summary

	12 months to 31 Dec 2022 £'000	12 months to 31 Dec 2023 £'000	12 months to 31 Dec 2024 £'000	12 months to 31 Dec 2025 £'000	12 months to 31 Dec 2026 £'000
Income	614	331			
Total expenditure	429	370			
Net (under) / over recovery	185	(39)			
Prior year (under) / over recovery	35	220			
Total (under) / over recovery to cfwd	220	181			
Customer share	100%	100%			
Pricing					
Charge per departing passenger	£0.0203	£0.0085			

Airline Operators Committee (AOC) Trading statement year ended 31 December 2023 Detail

	Underlying accounts (UA) £'000	Adjustment to UA £'000	Total £'000	Customer trading statement £'000	Notes
Income	331	-	331	331	
Direct expenditure					
AOC contribution costs	382	(12)	370	370	1
Total expenditure	382	(12)	370	370	
Net (under) / over recovery	(51)	12	(39)	(39)	
Bfwd (Under) / Over recovery from prior year in Pricing				209	
(Under) / over recovery year ended 31 Dec 2023				170	
Bfwd (Under) / Over recovery from prior year not in Pricing				12	
Total (under) / over recovery to cfwd to 2024				181	

Notes

(1) AOC contribution costs

Adjustment made to exclude agreed non-recoverable costs