How are we performing?

Key to performance:

Target	Target Achieved	Below Target

October 2015

	Terminal 2	Terminal 3	Terminal 4	Terminal 5

Security waiting time < 5mins

queue < 5 mins

Terminal 2	Terminal 3	Terminal 4	Terminal 5
97.37%	98.43%	97.83%	97.24%
Monthly	Monthly	Monthly	Monthly

Based on 15min time periods measured

(scale: 0.00% – 100.00%, with gridlines at 20.00%, 40.00%, 60.00%, 80.00%)

Security waiting time < 10mins

queue < 10mins

Terminal 2	Terminal 3	Terminal 4	Terminal 5
100.00%	100.00%	100.00%	100.00%
Monthly	Monthly	Monthly	Monthly

Based on 15min time periods measured

(scale: 0.00% – 100.00%, with gridlines at 20.00%, 40.00%, 60.00%, 80.00%)