How are we performing?

September 2014
Provisional

KEY TO PERFORMANCE

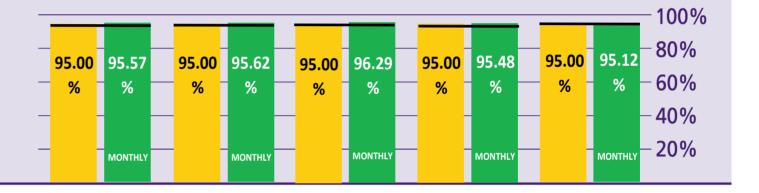| TARGET | TARGET ACHIEVED | BELOW TARGET |

Terminal 1 | **Terminal 2** | **Terminal 3** | **Terminal 4** | **Terminal 5**

Security waiting time 5 mins

queue < 5mins

Based on 15min time periods measured

Terminal	Target	Monthly
1	95.00%	95.57%
2	95.00%	95.62%
3	95.00%	96.29%
4	95.00%	95.48%
5	95.00%	95.12%

Security waiting time 10 mins

queue < 10mins

Based on 15min time periods measured

Terminal	Target	Monthly
1	99.00%	99.57%
2	99.00%	99.29%
3	99.00%	99.81%
4	99.00%	99.62%
5	99.00%	99.38%