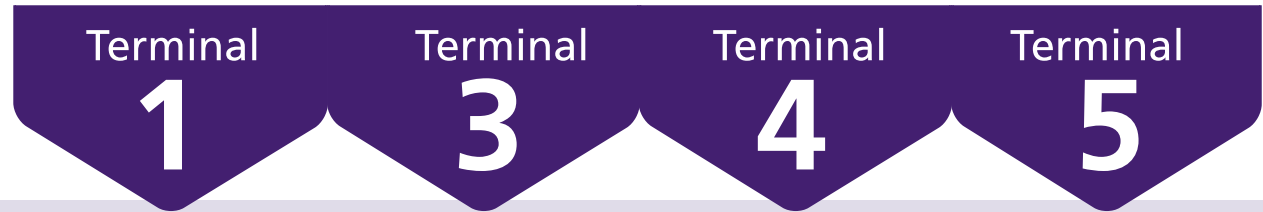


# How are we performing?

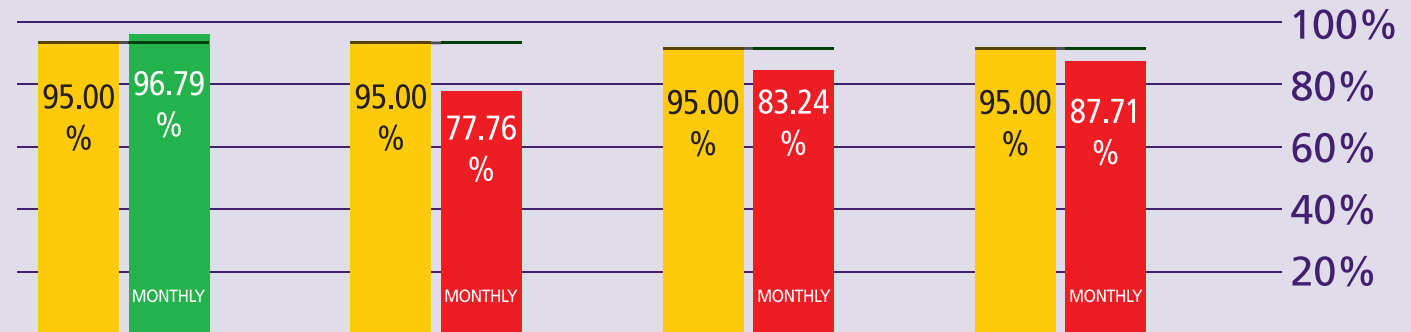
November 2012

## KEY TO PERFORMANCE



**Security waiting time 5 mins**  
queue < 5mins

Based on 15min time periods measured



**Security waiting time 10 mins**  
queue < 10mins

Based on 15min time periods measured

