

Heathrow Leadership Group

Meeting 33

Minutes of a meeting held in the Board Room, The Compass Centre, Nelson road, Hounslow, Middlesex, TW6 2GW.

On Wednesday 8 May 2019 at 14:00

Present:

Cruz, Alex	British Airways
Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)
Moriarty, Richard	Civil Aviation Authority
Rolfe, Martin	National Air Traffic Services

Apologies: Weiss, Shai Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<u>Minutes of Previous Meeting</u> The minutes of HLG 32 were agreed.	
2.	Actions were discussed.	
3.	<u>Mojo</u> <ul style="list-style-type: none"> • The papers were noted. • There was a discussion on the good progress being made in developing a safety culture, especially in airside areas. 	
4.	<u>Transform Customer Service</u> <ul style="list-style-type: none"> • The papers were noted. • We will have a focus on PRM performance at the next meeting. • The group thanked the BF team for their work to prepare for launch of B5SSK using e-gates and reinforced the need to maintain current waiting times at e-gates. • There was a discussion on potential congestion in European airspace over the summer. 	
5.	<u>Beat the Plan</u> <ul style="list-style-type: none"> • The papers were noted. 	
6.	<u>Sustainable Growth</u> <ul style="list-style-type: none"> • The papers were noted. • There was a discussion on the UK airspace change programme. Progress is being made and we now need to build momentum and public engagement. • Climate change was discussed, and the opportunity for UK to take a lead in getting the global aviation industry to tackle carbon. 	

7.	<u>Date, Time and Venue of Next Meeting</u> Monday 8 July, 09:00 - 11:00 Board Room, Heathrow Compass Centre	
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John Holland-Kaye
Chairman